

City of Williamson Water Department

Policies and Procedures

The Public Utilities Department's Billing and Collection Policies are implemented with the approval of the Williamson mayor and Council.

Security Deposits

Residential owner- \$125.00

Renter- \$150.00

Business- \$150.00

Garbage only- \$40.00 (Ashley Glen Phase 2 & Fox Tales)

Fees

Late fee- \$15.00 (accessed on the 15th of the month).

Water service restoration (reconnect fee)- \$25.00

Check Return- \$29.00

Curbside Garbage/Recycle Rate- \$18.50 (included with water bill); additional can \$6.00 per month

Tap Fee- \$1500.00

The water bill is due by the 10th of each month. There is a \$15.00 late fee after this date. In keeping with the city ordinances, the City of Williamson Water Department will enforce ordinances concerning delinquent accounts. Service is subject to suspension following the 17th of the month and contacting customers prior is not required.

Partial payments will not be accepted.

Bills may be paid in person, mailed or paid online (service charge applies).

The City will not let water bills go more than 10 days past their due date without disconnecting service.

There will be an additional \$25.00 service fee to turn water back on, and there is a 24-hour turnaround once disconnected. You will also have to pay your \$15.00 late fee when you pay your bill past the 10th due date.

Garbage and recycle pick-up is every Thursday. If a holiday falls on a Thursday, city service will move to the next day. You can see list of observed holidays at [Holiday Schedule – Amwaste Help Center \(zendesk.com\)](#)

For more information, please contact City Clerk Pamela Schoentag at 770-227-8380, Monday – Friday 8a.m. to 4 p.m. Closed daily from 12 – 1.